

United States Postal Service®

INDUSTRYALERT

March 8, 2024

DELAYED RECEIPT OF DATA *Daylight Savings Time Issue – March 10, 2024*

The United States Postal Service is reminding customers that Sunday (**March 10, 2024**) kicks-off Daylight Savings Time (DST). The purpose of this correspondence is to issue notification that commencement of DST may impact USPS SHIP data processing for a one-hour duration resulting in delayed receipt of data.

Impacted customers are IV-MTR Mailers who have subscriptions which are scheduled to run:

- START TIME: Sunday, March 10, 2024 @ 00:00:00
- END TIME: Sunday, March 10, 2024 @ 00:59:59

No action is warranted for IV-MTR Mailers who:

- do not have subscription scheduled to run during the cited window
- will experience no impact since there is a brief turnaround time when data will be current

The template below provides step-by-steps guidance for IV-MTR Mailers who will experience a hardship if receipt of data is briefly delayed.

Daylight Savings Time (DST) Issue USPS SHIP: Delayed Receipt of Data	
Follow steps below to avoid delayed receipt of data when data provisioning is scheduled to occur:	
Before Sunday March 10 2024	On or After Sunday March 10 2024
	Once Impacted subscriptions have been executed for the day (3.10.2024)
No Action Required	IV-MTR Mailers Should
	Step1: Access USPS SHIP Profile
	Step 2: Trigger a Subscription Update
	[NOTE] No preference needs to be changed
	Step 3: Simply Re-Save the Subscription

REMINDER: Delivery of packages IS NOT impacted.

During normal business hours (7:00AM CT – 5:00 PM CT) please direct inquiries or concerns to the IV Solutions Center via email InformedVisibility@usps.gov or call 1-800-238-3150 Option 2.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

We apologize for any inconvenience.

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